

# Have your say on our draft adults and communities department ambitions and strategy for 2020-2024

## Delivering wellbeing and opportunity in Leicestershire

Leicestershire County Council's (LCC's) adults and communities department delivers library, heritage, adult learning and adult social care services to people living in Leicestershire. We aim to provide and commission high quality services which enrich the lives of individual people, families and their communities.

To achieve our ambitions, we have developed a draft strategy which brings together the functions of adult social care with those of community and wellbeing services and adult learning services.

We recognise that we need to work with key stakeholders to make the best of available resources, improve customer experience, and to make the strategy a success.

We want to hear your views on our draft strategy so you can help us shape its development.

The draft strategy can be found here: [xxx](#). Please read the draft strategy before completing the questionnaire.

Thank you for your assistance. Your views are important to us.

**Do not use the back button on your browser/device as you may lose your response. Use the buttons below to navigate the survey.**

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Please note: Your responses to the main part of the survey (including your comments) may be released to the general public in full under the Freedom of Information Act 2000. Any responses to the questions in the 'About you' section of the questionnaire will be held securely and will not be subject to release under Freedom of Information legislation, nor passed on to any third party.

## Your role

Q1 In what role are you responding to this consultation? Please select all applicable.

- Social care user
- Family member/carer of a social care user
- Cultural, learning or heritage service user
- Interested member of the public
- Leicestershire County Council staff
- Social care professional
- Healthcare professional
- Culture/learning/heritage professional
- Representative of a social care provider
- Representative of a voluntary sector organisation or charity
- Representative of a culture/learning/heritage organisation
- Other professional/stakeholder, e.g. elected member, district/parish council representative, business etc.
- Other (please specify below)

Please specify 'other'

Q2 If you indicated that you represent an organisation, business, community group, please provide your details.

Name:

Role:

Organisation:

This information may be subject to disclosure under the Freedom of Information Act 2000

Q3 Are you providing your organisations official response to the consultation?

- Yes
- No

## Our draft strategy

Q4 What do you think to the overall ambition and direction of our strategy?

Characters remaining: left

Q5 Have we got the focus of our strategy right? Is there anything missing?

Characters remaining: left

Q6 Do you have any thoughts on our plans to achieve our ambitions?

Characters remaining: left

Q7 For you to regard the strategy as a success, what are the most important outcomes to achieve by 2024? What will success look like to you?

Characters remaining: left

Q8 How can individuals, communities and other organisations (including your own, if applicable) contribute to the delivery of the strategy and the achievement of the outcomes? How, if at all, could the council support this?

Characters remaining: left

Q9 Do you have any other comments?

Characters remaining: left

## About you

Leicestershire County Council is committed to ensuring that its services, policies and practices are free from discrimination and prejudice, meet the needs of all sections of the community and promote and advance equality of opportunity.

We would therefore be grateful if you would answer the following questions. You are under no obligation to provide the information requested, but it would help us greatly if you did.

Q10 What is your gender identity?

- Male
- Female
- Prefer to self-describe (e.g. pangender, non-binary etc.)

Q11 What was your age on your last birthday? (Please enter your age in numbers not words)

Q12 What is your full postcode?

This will allow us to see where people are responding from. It will not identify your house.

Q13 Are you a parent or carer of a young person aged 17 or under?

- Yes
- No

Q14 Are you a carer of a person aged 18 or over?

- Yes
- No

Q15 Do you have a long-standing illness, disability or infirmity?

- Yes
- No

Q16 What is your ethnic group? Please tick one box only.

- White
- Black or Black British
- Mixed
- Other ethnic group
- Asian or Asian British

Q17 Many people face discrimination because of their sexual orientation and for this reason we have decided to ask this monitoring question. You do not have to answer it, but we would be grateful if you could tick the box next to the category which describes your sexual orientation.

- |   |                               |
|---|-------------------------------|
| <input type="radio"/> Bisexual                | <input type="radio"/> Lesbian |
| <input type="radio"/> Gay                     | <input type="radio"/> Other   |
| <input type="radio"/> Heterosexual / straight |                               |

Please click the 'Submit' button to send us your response.

Thank you for your assistance. Your views are important to us.

The consultation closes at midnight Sunday 8 March 2020. We will report the results back to cabinet in late spring 2020.

Data Protection: Personal data supplied on this form will be held on computer and will be used in accordance with current Data Protection Legislation. The information you provide will be used for statistical analysis, management, planning and the provision of services by the county council and its partners. Leicestershire County Council will not share any personal information collected in this survey with its partners. The information will be held in accordance with the council's records management and retention policy. Information which is not in the 'About you' section of the questionnaire may be subject to disclosure under the Freedom of Information Act 2000.

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